

BEFORE THE NEVADA STATE BOARD OF  
MASSAGE THERAPY

In the Matter of:

Ratana A. Haag,

Licensed Massage Therapist  
Nevada License No. NVMT.5986,

Respondent.

Case No. NVMT-C-22045

**COMPLAINT AND  
NOTICE OF HEARING**

The Nevada State Board of Massage Therapy (Board), by and through its Executive Director, Sandra Anderson, hereby notifies Ratana A. Haag (“Respondent”) of an administrative hearing, which is to be held pursuant to Chapters 233B, 622, 622A of the Nevada Revised Statutes (NRS) and 640C of the Nevada Revised Statutes (NRS) and the Nevada Administrative Code (NAC). The purpose of the hearing is to consider the allegations stated below and to determine if the Respondent should be subject to an administrative penalty as set forth in NRS 640C.710, if the stated allegations are proven at the hearing by the evidence presented.

Respondent is currently and at all times mentioned herein, licensed as a massage therapist in the State of Nevada and is therefore, subject to the jurisdiction of the Board and the provisions of NRS Chapter 640C.

IT IS HEREBY ALLEGED AND CHARGED AS FOLLOWS:

**ALLEGED FACTS**

1. Respondent, is and at all times herein, owner of Thai Massage (a.k.a. Active Thai Healing Solutions Spa, LLC) located at 6710 N. Halupai Way, Suite 140, Las Vegas, Nevada 89149 (“Establishment”).
2. On or about July 29, 2022, Board inspector Vicki-Lynne Kitzman (“Kitzman”) visited the Establishment for a follow-up sanitation visit.
3. During the inspection, Kitzman observed two employees, Kunthida Siriwech and Kattalee Sangkarat, performing massages in different treatment rooms; each were issued a citation for practicing without a license.
4. Kitzman then spoke to Respondent who admitted knowing that the two employees performing massage without a license.

1 **VIOLATIONS OF LAW**

2 **COUNT ONE**

3 5. By permitting Siriwech, an unlicensed person, to practice massage therapy at the  
4 Establishment, Respondent violated the provisions of NRS 640C.700(6) and/or (9). This is  
5 grounds for discipline pursuant to NRS 640C.700(2).

6 **COUNT TWO**

7 6. By permitting Sangkarat, an unlicensed person, to practice massage therapy at the  
8 Establishment, Respondent violated the provisions of NRS 640C.700(6) and/or (9). This is  
9 grounds for discipline pursuant to NRS 640C.700(2).

10 **PRAYER FOR RELIEF**

11 WHEREFORE, Executive Director, Sandra Anderson, prays as follows:

12 7. That the Board conduct a hearing on this complaint as provided by statute, and after such  
13 hearing, that the Board impose upon Respondent the discipline permitted by NRS  
14 640C.710, which may include the following, (a) the imposition of an administrative fine of  
15 not more than \$5,000.00 per violation, (b) recovery of reasonable investigative fees and costs  
16 incurred, (c) recovery of attorney fees pursuant to NRS 622.400, (d) licensee be publicly  
17 reprimanded, (e) suspend, revoke or place conditions on the licensee’s license, (f) place the  
18 licensee on probation, and/or (g) such other impositions as may be permitted by Nevada law.  
19

20 PLEASE TAKE NOTICE that a disciplinary hearing has been set to consider this  
21 Administrative Complaint against the above-named Respondent in accordance with Chapters 233B,  
22 622, 622A and 640C of the Nevada Revised Statutes.

23 THE HEARING WILL TAKE PLACE on **Wednesday, October 26, 2022, commencing at**  
24 **9:00 a.m.** or as soon thereafter as the Board is able to hear the matter with video conferencing by  
25 Zoom.

26 Zoom sign-in available at 8:30 a.m.

27 Register in advance:

<https://us06web.zoom.us/j/89023133843?pwd=MIp1SFYwT3FMdTIGSk93c0JlMHRHZz09>

28 Meeting ID: 890 2313 3843

Password: 649868

Dial by your location  
+1 253 215 8782 US (Tacoma)  
+1 346 248 7799 US (Houston)  
+1 669 900 6833 US (San Jose)  
+1 301 715 8592 US (Washington DC)  
+1 312 626 6799 US (Chicago)  
+1 929 205 6099 US (New York)  
Meeting ID: 890 2313 3843  
Passcode: 649868

PURSUANT TO NRS 622A.320, Respondent may, but is not required to, file an answer to this Complaint with the Board.

PURSUANT TO NRS 622A.330, Respondent may seek limited discovery from the Board.

As the Respondents, you are specifically informed that you have the right to appear and be heard in your defense, either personally or through counsel of your choice. You have the right to respond and to present relevant evidence and argument on all issues involved. You have the right to call and examine witnesses, introduce exhibits, and cross-examine opposing witnesses on any matter relevant to the issues involved.

You have the right to request that the Board issue subpoenas to compel witnesses to testify and/or evidence to be offered on your behalf. In making this request, you may be required to demonstrate the relevancy of the witnesses' testimony and/or evidence.

The purpose of the hearing is to determine if the Respondent has violated the provisions of Chapter 640C of NRS and if the allegations contained herein are substantially proven by the evidence presented to further determine what administrative penalty is to be assessed against the Respondent, if any, pursuant to NRS 640C.710.

Should the Respondent fail to appear at the hearing, a decision may still be reached by the Board. As the Respondent, you are further advised that you may be charged with the attorney's fees and/or costs associated with the hearing pursuant to NRS 622.400.

Pursuant to NRS 233B.121(5), informal disposition of this case may be made by stipulation, agreed settlement, consent order, or default. Any attempt to negotiate this case should be made by contacting Sandra Anderson, (775) 687-9951 or [sjanderson@lmt.nv.gov](mailto:sjanderson@lmt.nv.gov).

Pursuant to NRS 241.033(2)(b), the Nevada State Board of Massage Therapy may, without further notice, take administrative action against your license and/or certificate to practice within the

1 State of Nevada if the Board determines that such administrative action is warranted after considering  
2 your character, alleged misconduct, professional competence, or physical or mental health.

3 Dated this 23 day of September, 2022.

4 **NEVADA STATE BOARD OF MASSAGE THERAPY**

5   
6 SANDRA ANDERSON, Executive Director

7 **CERTIFICATE OF SERVICE**

8  
9 I HEREBY CERTIFY that on September 23, 2022, I deposited for mailing at Reno, Nevada,  
10 via Certified U.S. Mail, with return receipt and postage prepaid, a true and correct copy of the  
11 foregoing **COMPLAINT AND NOTICE OF HEARING**, properly addressed as follows:  
12

13  
14 Ratana A. Haag  
15 8668 Hartmont Street  
16 Las Vegas, NV 89166

9489 0090 0027 6461 1326 21

17 **NEVADA STATE BOARD OF MASSAGE THERAPY**

18   
19 Employee